

INFORMATION ON DATA PROTECTION

1. INTRODUCTION

At La Collective de Prévoyance – COPRÉ (**we** or **COPRÉ**), we recognise the need to protect your personal data and to ensure transparency in our processing activities.

The purpose of this document (the **Privacy Policy**) is to inform you about our policy regarding the collection and process of personal data relating to:

- Employees of companies affiliated to COPRÉ and other beneficiaries of our benefits (our **members** and **pensioners**);
- Broker partners, fiduciaries, experts, and other persons outside our organisation with whom we interact in the course of our business;
- Persons applying for jobs with COPRÉ; and
- Visitors to our websites, in particular www.copre.ch.

We may also have separate documents that describe how we process personal data in specific circumstances.

2. SUMMARY

Although this summary does not replace the more comprehensive information contained herein, our data protection policy can be summarised as follows:

- **Our role.** We, COPRÉ, act as the controller for the processing of your personal data (for our own activities, but not those of third-party providers) (see [section 3](#)).
However, if we process your data to provide our services to the affiliated company that employs you (your **Employer**), we generally act as a processor for your Employer. Please refer to your Employer's privacy policy for information on how your Employer processes your data (see [section 7](#)).
- **The data we collect.** We collect personal data that you provide directly to us, that is provided by our affiliated companies and broker partners or others with whom we interact, or that we lawfully obtain in the course of our business (see [section 4](#)).
- **How we use data.** We process personal data in accordance with Swiss law for the purpose of providing our occupational benefits plans to our affiliated companies, members and pensioners, for the management and administration of our business and to comply with our legal obligations (see [sections 5 and 6](#)).
- **Hosting and data transfers.** We only host your personal data in Switzerland. We do not share your personal data unless it is necessary for our business activities and permitted by Swiss law. This may be the case, for example, if we use service providers or need to interact with third parties in order to provide our services (see [sections 8 and 9](#)).
- **Data storage and security.** We store your personal data only for as long as it is necessary to perform the activities described herein. We take appropriate technical and organisational measures to ensure the security of such data (see [sections 10 and 11](#)).
- **Your rights.** You may contact us (data@copre.ch) to exercise your rights in respect of your personal data (see [section 12](#)).

3. WHO IS RESPONSIBLE FOR YOUR PERSONAL DATA?

COPRÉ, a foundation under Swiss law, is responsible for the processing of your personal data. You will find our contact information below in [section 12](#). However, this only applies to our own activities and not to those of third parties, e.g. independent brokers, experts.

We may also act as a processor for our affiliated companies, who are then deemed to act as data controllers. Please refer to [section 7](#) below for more information.

4. HOW WE COLLECT YOUR PERSONAL DATA

We collect personal data that you provide directly to us.

In addition, we may obtain the following categories of data directly from the affiliated company for which you work (your **Employer**) or from an independent broker appointed by your Employer:

- Identity (name, gender, date of birth, age);
- Contact details (e-mail address, postal address, telephone number or other contact information);
- Official documents (passport, ID, driving licence, insurance card, AVS/AHV number);
- Pension-related data (e.g. accrual of vested termination benefits, vested benefits account, buy-ins, etc.);
- Occupational data (employers, positions held, income, pension entitlements);
- Family life (marital status, number of dependent children);
- Bank details (bank account, PostFinance, etc.); and
- In the event of disability or death, health information (such as medical certificates, medical examinations, death certificate, AI decision, etc.). These items are transferred to our reinsurer if necessary.

To the extent permitted, we may also collect the above data directly from public authorities or public sources, such as public or commercial registers (e.g. land registers, AI offices, the central compensation fund, offices involved in assisting in the recovery of maintenance claims, etc.).

Finally, if you visit our website or digital platform, we may automatically collect personal data, including through Cookies and other active elements, as described further below in this Privacy Policy.

5. HOW DO WE PROCESS YOUR PERSONAL DATA?

We process the personal data entrusted to us in accordance with Swiss data protection laws.

We do not make decisions based solely on automated processing that have legal effects on data subjects or significantly affect them (automated individual decisions), nor do we process your personal data to create a profile about you (profiling).

6. THE PURPOSES FOR WHICH WE PROCESS YOUR PERSONAL DATA

We process your personal data for specific purposes and only to the extent that it is relevant to achieving those purposes. In particular, we process your personal data for the following purposes:

- a) To provide our services: We process the personal data required for the provision of our occupational benefits plans in accordance with the statutory requirements, in particular the provisions of the [Federal Law on Occupational Retirement, Survivors' and Disability Pension Plans](#) (BVG/LPP) and its implementing ordinances.
- b) For the administrative management of our activities: We process personal data that is necessary for the administrative management of our business, in particular to answer enquiries from our

affiliated companies, members and pensioners, for invoicing our services and for managing our archives and files.

- c) If you apply for a job with us: If you apply for a job with us, we will process your personal data exclusively for the purpose of evaluating your application for the potential forming of an employment relationship, including for purposes of assessing your abilities and qualifications and conducting reference checks, to the extent permitted by Swiss law.

All information you provide to us must be accurate, complete and not misleading. Providing inaccurate, incomplete or misleading data may, to the extent permitted by law, result in your application being rejected or in disciplinary action, including your immediate dismissal if you have been hired.

The personal details of candidates who have not been hired are deleted at the end of the recruitment process. If an employment relationship is formed as a result of your application, your personal data will be entered into the HR file and subsequently processed in accordance with our internal rules.

- d) If you visit our digital platforms : If you visit a website, web portal or other digital platform operated by COPRÉ, we process your data to provide you with the requested functionality, to establish a connection with your device over the Internet, to identify you when you use our websites, to manage the stability and security of those websites.

In addition to the personal data you provide directly, we may automatically collect certain technical information about your interactions with our digital platforms by means of Cookies. To learn more about how we use Cookies, please see our Cookie Policy on the last page of this document.

- e) To comply with our legal obligations : We may also process your personal data if we are legally obliged to do so, or based on other legitimate interests. This may be the case, for example, if we have to retain this information for tax or accounting purposes or if the provisions of the BVG/LPP require us to carry out certain processing operations.
- f) If we have obtained your consent : In addition to the above, we may process your personal data if we have obtained your prior consent. The consent you have given may be withdrawn at any time, but this does not affect the data processed prior to the withdrawal.

7. OUR ACTIVITIES FOR YOUR EMPLOYER

If you are affiliated with us, or if we are otherwise processing your personal data on behalf of your Employer, please read the following:

- In the situations described above, we enter into a contract with your Employer. We will process your personal data in principle as a processor for the provision of our services to your Employer or in some cases as a controller for our legitimate operations in connection with the provision of our services, as detailed in this Privacy Policy.
- This Privacy Policy does not address how your Employer collects and uses your personal data or how we process your data when acting as a processor for your Employer. Please refer to your Employer's privacy policy for information on its processing activities.
- Certain information about you may be provided to us directly by your Employer. If so, your Employer is responsible for ensuring that your personal data is collected and transferred to us in accordance with all applicable laws.
- If you have any questions or concerns about our processing of your personal data on behalf of your Employer, please contact your Employer directly. If your Employer asks us to change or delete your personal data, we will respond to such request diligently after verification and in accordance with applicable law.

8. WHO HAS ACCESS TO THE PERSONAL DATA AND WITH WHOM IS IT SHARED?

We only disclose your personal data to third parties if there is a legal obligation or authorisation to do so, if you expressly consent to it, or if disclosure is in your interest. We may disclose your data to the following categories of recipients:

- a) Your Employer: an Employer has access to certain information concerning its employees affiliated with us, to the extent permitted by applicable law. Within the same limits of applicable law, the Employer may allow brokers access to certain information concerning employees.
- b) Our service providers or partners: We may transfer personal data to selected service providers acting as subcontractors or to our partners for the purposes described in section 6, only to the extent necessary for the provision of their services or to carry out instructions given by us or under an agreement with them. Such service providers may include, in particular, providers of IT tools and services, as well as providers of tax and legal services.
- c) To the authorities and entities specified by law: In some cases, we are required by law to provide information upon request to authorities (e.g. to the courts to resolve a family law or inheritance dispute).
- d) To other recipients: Finally, in rare cases, we may disclose your personal data to other third parties with your express consent or we may assume that it is in your interest to do so. We may also disclose data for the purpose of filing or defending legal claims or in the context of COPRÉ's total liquidation.

9. PLACE OF DATA PROCESSING

We store your personal data on servers located exclusively in Switzerland and do not transfer it abroad.

10. HOW LONG DO WE STORE YOUR DATA?

We destroy or anonymise personal data as soon as it is no longer required for the purposes set out in section 6. This period varies depending on the type of data concerned and the applicable legal requirements.

We keep records of BVG/LPP benefits for the specified periods [Art. 27, Ordinance on Occupational Retirement, Survivors' and Disability Pension Plans](#).

11. SECURITY

We strive to ensure the security of your personal data and have put in place physical, technical and organisational measures to protect and prevent unauthorised access to your personal data. We limit access to your personal data to those who need to access it for the purposes described in this Privacy Policy.

While we take appropriate steps to protect your personal data, no IT infrastructure is completely secure. Therefore, we cannot guarantee that the data you provide to us is protected against unauthorised access or theft by third parties.

If we have reasonable grounds to believe that your personal data has been acquired by an unauthorised person and applicable law requires you to be notified, we will promptly notify you of the breach by any appropriate means of communication (including by email or by posting a notice on our website).

12. HOW TO CONTACT US

If you believe that your personal data has been used in a way that does not comply with this Privacy Policy, or if you have any questions about the collection or processing of your personal data, you may contact us by email at data@copre.ch or by post at:

La Collective de Prévoyance – COPRÉ
Place de la Gare 12
PO Box 420
CH-1001 Lausanne

13. AMENDMENTS

This Privacy Policy is subject to change. Any amendments that affect you in the way we process personal data will be communicated to you by appropriate means, depending on the way we normally communicate with you.

Last updated: November 2022

COPRÉ | COOKIES POLICY

Scope

This **Cookie Policy (Cookie Policy)** explains how we, COPRÉ, use Cookies, other analytical tools or similar technologies (collectively, **Cookies**) in connection with our website and our insured and corporate web portals.

This Cookie Policy is an integral part of our Privacy Policy.

Use of Cookies

Cookies are small files of letters and numbers that are downloaded to your device when you access certain websites. Cookies enable a website to recognise a user's computer and can be used for various purposes.

At COPRÉ, however, we only use so-called "essential" Cookies that are necessary for our digital solutions to function properly.

More specifically, we use the following Cookies:

Digital Solution	Name	Purpose / Description	Duration and expiry
xCockpit	VT_SESSIONID	Session Cookie for authentication (login)	Expires at the end of the user session
	VT_JSESSIONID	Session cookie used by the "xCockpit" application	Expires at the end of the user session
xConnect	AG_SESSIONID	Session Cookie for authentication (login)	Expires at the end of the user session
	AG_JSESSIONID	Session Cookie of xConnect	Expires at the end of the user session

Information

To learn more about Cookies, including how to see which Cookies have been set and how to manage, delete and block them, visit www.aboutcookies.org or www.allaboutcookies.org. You may also consult the help section of your web browser or electronic device for more specific instructions on how to manage Cookies.

Updates to this Cookies Policy

We may update this Cookies Policy. We encourage you to check this page regularly for the latest information on Cookies used with the Website.

Last updated: November 2022